

Customer Review Form



Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Name: [Redacted] *LEE*

Company: [Redacted]

Address: [Redacted] *OLD ROAD*

Town: [Redacted]

City: *GLoucester* Post Code: *GL4* [Redacted]

Date: *6 SEPT 2014*

Tel no: *07721 88* [Redacted]

email address: [Redacted]

What service/s did we carry out?

Carpet Cleaning Build Clean

Upholstery Cleaning - Fabric Sparkle Clean

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning Carpet Supply & Install

Stain Protection End of Tenancy Cleaning

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

Have you used a cleaning company previously? Yes NO

How have we compared? Much Worse Worse Same Better Much Better

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Why the above?

Why did you choose us?

WHICH TRADER.

What could we change to make your experience with us better?

NOTHING

Did we give an honest indication of results that could be expected?

VERY.

Did we arrive on time? Yes NO

If NO please state how late we were

Did you feel safe using Proclene? YES NO

Would you say that Proclene are a reputable company? YES NO

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

VERY PROFESSIONAL + POLITE

What would you like to say, to our potential customers?

POLITE + PROFESSIONAL FROM FIRST CONTACT. DO EXACTLY WHAT THEY SAY.

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Recommend Highly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review