

Customer Review Form



Reviews
Proclene Limited
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Gloucester
GL1 2BZ

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Name: PAUL MORGAN
 Company: DAVID WILSON
 Address: DAVID WILSON HOMES, 2nd FLOOR AZTEC CENTRE
 Town: AZTEC WEST
 City: BRISTOL Post Code: BS32 4TD
 Date: 20/1/14
 Tel no: 07555 402 480 / 01452 720537
 email address:

What services did we carry out?

Carpet Cleaning Build Clean
 Upholstery Cleaning - Fabric Sparkle Clean
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning Carpet Supply & Install
 Stain Protection End of Tenancy Cleaning
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

Have you used a cleaning company previously?
 Yes / NO Yes

How have we compared? Much Worse | Worse | Same | Better | Much Better

Why the above? THE DIFFERENCE BETWEEN VARIOUS CLEANING CONTRACTORS I HAVE WORKED WITH IN THE PAST IS UNBELIEVABLE.

Why did you choose us? AFTER FIRST VISIT, I WAS REALLY IMPRESSED WITH THE CLEAN AND HOW DETAILED THE CLEANING LEVELS WERE TAKEN TOO.

What could we change to make your experience with us better?
 NOTHING

Did we give an honest indication of results that could be expected? YES, AND I HAD EXACTLY WHAT WAS PROMISED - A EXTREMELY HIGH STANDARD OF CLEAN

Did we arrive on time? YES / NO YES
 If NO please state how late we were

Did you feel safe using Proclene? YES / NO YES
Would you say that Proclene are a reputable company? YES / NO YES

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

What would you like to say, to our potential customers?

NOT TO WASTE THEIR TIME WITH OTHER CLEANING COMPANIES, AS THEY WILL NEVER COMPARE TO THE EXTREMELY HIGH STANDARD OF DETAILED CLEAN THAT PROCLENE PROVIDE.

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

How happy would you be to recommend us?

Definitely Not | If they Ask | Definitely Recommend | Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?

Definitely Not | Maybe | Definitely Proclene | Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

(If you require more space please write on back of form)
 Thank you for taking the time to fill in this review