

Customer Review Form



Reviews
Proclene Limited
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Gloucester
GL1 2BZ

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www.proclene.com

Name:

Company:

Address:

Town:

City: Post Code:

Date:

Tel no:

email address:

What service/s did we carry out?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Carpet Cleaning | <input type="checkbox"/> Build Clean |
| <input type="checkbox"/> Upholstery Cleaning - Fabric | <input type="checkbox"/> Sparkle Clean |
| <input type="checkbox"/> Upholstery Cleaning - Leather | |
| <input type="checkbox"/> Upholstery Cleaning - Antique | |
| <input type="checkbox"/> Mattress Cleaning | |
| <input type="checkbox"/> Curtain Cleaning | <input type="checkbox"/> Carpet Supply & Install |
| <input type="checkbox"/> Stain Protection | <input type="checkbox"/> End of Tenancy Cleaning |
| <input type="checkbox"/> Rug Cleaning | <input type="checkbox"/> Odour Removal |
| <input type="checkbox"/> Stain Removal | <input type="checkbox"/> Sanitised Cleaning |

Why did you choose us?

A member of Checktrade.com

Did we give an honest indication of results that could be expected?

Yes

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

Prompt, efficient and polite

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

99% removal of stains + carpets now look new.

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?

Definitely Not Maybe Definitely Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Have you used a cleaning company previously?

Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What could we change to make your experience with us better?

Can't think of anything!

Did we arrive on time?

Yes NO

If NO please state how late we were

Did you feel safe using Proclene?

YES NO

Would you say that Proclene are a reputable company?

YES NO

What would you like to say, to our potential customers?

Very impressed with a professional company - would recommend them.