



Reviews
Proclene Limited
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Name: [redacted] BATE

Company:

Address: [redacted] MAIN ST.

Town: WILLERSEY, BROADWAY

City: WORCESTERSHIRE Post Code: WR12 [redacted]

Date: 10/09/14

Tel no: 01386-85 [redacted]

email address: [redacted] @gmail.com

What service/s did we carry out?

Carpet Cleaning Build Clean

Upholstery Cleaning - Fabric Sparkle Clean

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning Carpet Supply & Install

Stain Protection End of Tenancy Cleaning

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

Why did you choose us?
FOUND PROCLENE ON INTERNET & CONTACTED CRAIG HAYCOCK WHO WAS VERY HELPFUL.

Did we give an honest indication of results that could be expected? ABSOLUTELY

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1/2/3/4/5/6/7/8/9/10/ (10+)

Why the above?
MY CARPET LOOKS LIKE NEW + SERVICE WAS GREAT.

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1/2/3/4/5/6/7/8/9/10/ (10+)

Why the above?
RESULTS ARE WONDERFUL

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Recommend Highly

1/2/3/4/5/6/7/8/9/10/ (10+)

Would you use Proclene again?

Definitely Not Maybe Definitely Only Proclene

1/2/3/4/5/6/7/8/9/10/ (10+)

Have you used a cleaning company previously? Yes / (NO)

How have we compared? Much Worse Worse Same Better Much Better

Why the above?
FIRST TIME USED CLEANING COMPANY.

What could we change to make your experience with us better?
NOTHING

Did we arrive on time? Yes / NO

If NO please state how late we were

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO

What would you like to say, to our potential customers?

EXCELLENT CUSTOMER SERVICE & GREAT RESULTS.
LITTLE BIT EXPENSIVE BUT RESULTS ARE WORTH WHILE.
I WOULD HAVE TO SAY THAT CRAIG HAYCOCK GAVE US EXCELLENT CUSTOMER SERVICE.