

Customer Review Form



Name: [REDACTED] PETTI GREW

Address: [REDACTED] BROOKRANK CLOSE

Town: EITHELBATHAM

City: [REDACTED] Post Code: GL50 [REDACTED]

Date: 5/6/2013

Tel no: 01242 [REDACTED]

email address: [REDACTED] pettigrew@ [REDACTED]

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously?
 Yes NO

How have we compared? Much Worse Worse Same Better Much Better

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Why the above?

What service/s did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

How happy would you be to recommend us to family & friends?

Definitely Not If they Ask Definitely Shout loudly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?

Definitely Not Maybe Definitely Only You

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

What could we change to make your experience with us better?

Why did you choose us?

BEST RESPONSE

Did we give an honest indication of results that could be expected?

YES

What would you like to say, to our potential customers?

GOOD, HONEST SERVICE.

How was our customer service?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?

What do you think about the finished results?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

Can our potential customers contact you to confirm what you have written about us?

YES NO
 (circle your choice)