

Name: SUSAN PRINGLE

Address: RD.

Town: HEADINGTON

City: OXFORD Post Code: OX3

Date: 24/04/2013

Tel no: 07980595

email address: _____

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

How did you hear about us?

Referred Yell.com via Google
 Used Proclene Before Yell.com
 CheckaTrade.com Google
 Cotswold Life Yahoo/Bing

Search Term Used?.....

Have you used a carpet cleaning company previously?
Yes / **NO**

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

**Would you recommend us to family & friends?
If not please state where we failed.**

YES

**Would you use us again?
If not please state where we failed.**

YES

Why did you choose us?

What could we change to make your experience with us better?

Did we give an honest indication of results that could be expected?

What would you like to say, to our potential customers?

Excellent service, extremely pleased with result. Craig efficient and friendly - kept me informed

Thankyou.

(if you require more space please write on back of form)
Thank you for taking the time to fill in this review

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

Can our potential customers contact you to confirm what you have written about us?
YES / NO
 (circle your choice)