

Customer Review Form



Name: [REDACTED] DAVIS

Address: [REDACTED] GRETTON ROAD

Town: WINCHCOMBE

City: GLOS. Post Code: GL5 [REDACTED]

Date: 04/06/2013

Tel no: 01242 [REDACTED]

email address: [REDACTED]@gmail.com

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

How did you hear about us?

- Referred
- Used Proclene Before
- CheckaTrade.com
- Cotswold Life
- Other.....
- Yell.com via Google
- Yell.com
- Yellow Pages
- Google
- Yahoo/Bing

Search Term Used? *(can't remember!)*

Have you used a carpet cleaning company previously?

Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

How happy would you be to recommend us to family & friends?

Definitely Not 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+
Definitely Not If they Ask Definitely Shout loudly

Would you use Proclene again?

Definitely Not 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+
Definitely Not Maybe Definitely Only You

What could we change to make your experience with us better?

Why did you choose us? *Competitive price for end of Germany flea protection*

Did we give an honest indication of results that could be expected? *Yes*

What would you like to say, to our potential customers?

Highly recommended, very professional service.

How was our customer service?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

What do you think about the finished results?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?

why the above?

All stairs removed, job done very well.

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

Can our potential customers contact you to confirm what you have written about us? YES / NO

(circle your choice)