

Customer Review Form



Name: [redacted] *leavesman*

Company: [redacted]

Address: [redacted] *lane*

Town: *Saul*

City: *Gloucester* Post Code: *GL2 7* [redacted]

Date: *18.9.15*

Tel no: *01452 740* [redacted]

email address: *sheilascarrott309@* [redacted]



Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
email: reviews@proclene.com
www.proclene.com

What service/s did we carry out?

<input checked="" type="checkbox"/> Carpet Cleaning - Domestic	<input type="checkbox"/> Carpet Cleaning - Comm.
<input checked="" type="checkbox"/> Upholstery Cleaning - Fabric	<input type="checkbox"/> Upholstery Cleaning - Comm.
<input type="checkbox"/> Upholstery Cleaning - Leather	<input type="checkbox"/> New Build Clean
<input type="checkbox"/> Upholstery Cleaning - Antique	<input type="checkbox"/> New Build Sparkle Clean
<input type="checkbox"/> Mattress Cleaning	<input type="checkbox"/> Office Cleaning
<input type="checkbox"/> Curtain Cleaning	<input type="checkbox"/> Carpet Supply & Install
<input type="checkbox"/> Stain Protection	<input type="checkbox"/> End of Tenancy Cleaning
<input type="checkbox"/> Rug Cleaning	<input type="checkbox"/> Odour Removal
<input type="checkbox"/> Stain Removal	<input type="checkbox"/> Sanitised Cleaning

Have you used a cleaning company previously? Yes / NO

How have we compared? Much Worse | Worse | Same | Better | Much Better

Why the above?

Why did you choose us?

Found you in Checkatrade

Would you use Proclene again?

Definitely Not | Maybe | Definitely Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

Did we give an honest indication of results that could be expected?

Yes

What could we change to make your experience with us better?

Nothing that I can think of.

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

as it says, I didn't expect it to be so good

Did we arrive on time? Yes / NO

If NO please state how late we were

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO

How happy would you be to recommend us?

Definitely Not | If they Ask | Definitely Recommend | Highly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

What would you like to say, to our potential customers?

I would recommend this company to anyone unnecessarily. Unreservedly. Certainly worth every penny!

(If you require more space please write on back of form)
Thank you for taking the time to fill in this review