

Reviews  
Proclene Limited  
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Gloucester  
GL1 2BZ

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www.proclene.com

Name: BARRATT

Address: BURBELL ROAD

Town: WESTON SUPER MARE

City: BRISTOL Post Code: BS22

Date: 6<sup>th</sup> Sept 2013

Tel no: 01934

email address: a@hotmail.co.uk

**Have you used a carpet cleaning company previously?**  
Yes / NO

**How have we compared?** Much Worse | Worse | Same | Better | Much Better  
[ ] [ ] [ ] [ ] [x]

Why the above?

**What service/s did we carry out?**

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

**How happy would you be to recommend us to anyone especially family & friends?**

Definitely Not | If they Ask | Definitely Recommend | <sup>Highly</sup> Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

**Would you use Proclene again?**

Definitely Not | Maybe | Definitely Proclene | <sup>Only</sup> Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

**What could we change to make your experience with us better?**

/

**Why did you choose us?**

Professional Comments

**Did we arrive on time?** Yes / NO

If NO please state how late we were

**Did we give an honest indication of results that could be expected?**

**What would you like to say, to our potential customers?**

VERY PROFESSIONAL

HIGHLY RECOMMENDABLE

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

**What do you think about The Finished Results?**

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

**What do you think about Our Customer Service?**

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

**Did you feel safe using Proclene?** YES / NO

**Would you say that Proclene are a reputable company?** YES / NO