

Reviews
Proclene Limited
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GL1 2BZ

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Name: Jamiefan
 Address: Longcombe Way
 Town: Creenester
 City: Glos Post Code: GL7
 Date: 9/9/13
 Tel no: 267522
 email address: @hotmail.com

Have you used a carpet cleaning company previously?
 Yes / **NO**

How have we compared? Much Worse | Worse | Same | Better | Much Better

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Why the above?

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 Stain Removal

Odour Removal
 Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?

Definitely Not | If they Ask | Definitely Recommend | Highly Recommend
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Would you use Proclene again?

Definitely Not | Maybe | Definitely Proclene | Only Proclene
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

What could we change to make your experience with us better?
Nothing

Why did you choose us?
competitive price

Did we arrive on time? **Yes** / NO
 If NO please state how late we were

Did we give an honest indication of results that could be expected?
Yes

What would you like to say, to our potential customers?

Use proclene they are friendly and professional

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

Why the above?

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

Why the above?

Did you feel safe using Proclene? **YES** / NO
Would you say that Proclene are a reputable company? **YES** / NO