

Reviews  
Proclene Limited  
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Gloucester  
GL1 2BZ

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www.proclene.com

Name: KING/WAKEFIELD  
Address: COTTAGE ; WEST END  
Town: NORTHLEACH  
City: Post Code: GL54  
Date: 15/8/13  
Tel no: 802227  
email address:

Have you used a carpet cleaning company previously?  
Yes NO  
How have we compared? Much Worse Worse Same Better Much Better  
Why the above?

What service/s did we carry out?  
 Carpet Cleaning  
 Upholstery Cleaning - Fabric  
 Upholstery Cleaning - Leather  
 Upholstery Cleaning - Antique  
 Mattress Cleaning  
 Curtain Cleaning  
 Stain Protection  
 Rug Cleaning  
 Stain Removal  
 Odour Removal  
 Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?  
Definitely Not If they Ask Definitely Recommend Highly Recommend  
1/2/3/4/5/6/7/8/9/10/10+

Would you use Proclene again?  
Definitely Not Maybe Definitely Proclene Only Proclene  
1/2/3/4/5/6/7/8/9/10/10+

What could we change to make your experience with us better?

Why did you choose us?  
LOCAL

Did we arrive on time? Yes NO  
If NO please state how late we were

Did we give an honest indication of results that could be expected?  
YES

What would you like to say, to our potential customers?  
PROFESSIONAL & EXCELLENT SERVICE  
(if you require more space please write on back of form)  
Thank you for taking the time to fill in this review

What do you think about The Finished Results?  
Very Bad Indeed Okish Excellent Never expected to be this good  
1/2/3/4/5/6/7/8/9/10/10+

What do you think about Our Customer Service?  
Very Bad Indeed Okish Excellent Never expected to be this good  
1/2/3/4/5/6/7/8/9/10/10+  
Why the above?  
HELPFUL, FRIENDLY & RESURT

Did you feel safe using Proclene? YES NO  
Would you say that Proclene are a reputable company? YES NO