

Customer Review Form



Name: [redacted] SHOOTER
 Address: [redacted] Kestrel Gdns
 Town: Quedgeley
 City: Glos Post Code: GL2 [redacted]
 Date: 29/5/13
 Tel no: 01452 [redacted]
 email address: [redacted]

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously?
 Yes / **NO**

How have we compared? Much Worse Worse Same Better Much Better

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Why the above?

How happy would you be to recommend us to family & friends?

Definitely Not If they Ask Definitely Shout loudly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

Would you use Proclene again?

Definitely Not Maybe Definitely Only You

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

What could we change to make your experience with us better?

What would you like to say, to our potential customers?

would use this company again - service was good, done on time + to a very good finish, u prompt

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

What services did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

Why did you choose us?

Did we give an honest indication of results that could be expected?
 Yes

How was our customer service?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?

What do you think about the finished results?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?

v pleased with end look of carpets

Can our potential customers contact you to confirm what you have written about us?
 YES / **NO**
(circle your choice)