

Date: 03/03/13

Name: Andy Sampson

Company: Somewhere else

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Town: Cirencester

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Proclene Limited
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Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
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How did you hear about us?

Referred The Sun
 Yell Scoot
 Google This Is
 Yahoo Cotswold Life

Search Term Used? upholstery cleaning

Have you used a carpet cleaning company previously

Yes NO

How have we compared?

Worse About the Same Better Much Better.

What was the last company you used?

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 End of Tenancy Cleaning

Would you recommend us to other businesses?
If not please state where we failed.

Yes

Would you use us again?
If not please state where we failed.

Yes.

Why did you choose us?

What would you like to say, to our potential customers?

fantastic job, Done to our timing and convenience.

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected?

Yes

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

Can our potential customers contact you to confirm what you have written about us?

YES / NO
(circle your choice)