

Customer Review Form



Name: Andy Sampson
 Company: Somewhere else
 Address: 65 Castle Street
 Town: Cirencester
 City: _____ Post Code: GL7 100
 Date: 09/06/13
 Tel no: 0285 [REDACTED]
 email address: Info@Somewhereelse.co.uk

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 www.proclene.com
 email: reviews@proclene.com

Have you used a carpet cleaning company previously?
 Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better
				<input checked="" type="checkbox"/>

Why the above?
Better results

What service/s did we carry out?
 Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

How happy would you be to recommend us to other businesses?
 Definitely Not 1 2 3 4 5 6 7 8 9 10 10+
If they Ask

Would you use Proclene again?
 Definitely Not 1 2 3 4 5 6 7 8 9 10 10+
Maybe

What could we change to make your experience with us better?

Why did you choose us?
repeat business

What would you like to say, to our potential customers?

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review

Did we give an honest indication of results that could be expected?
Yes

How was our customer service?
 Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding
 why the above?

What do you think about the finished results?
 Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding
 why the above?

Can our potential customers contact you to confirm what you have written about us?
 YES / NO
(circle your choice)