

Customer Review Form



Name: [REDACTED] TWORNICKI
 Address: [REDACTED] BRITANNIA CLOSE
 Town: CARTERTON
 City: OXON Post Code: OX18 [REDACTED]
 Date: 14th JUNE 2013
 Tel no: 01993 84 [REDACTED]
 email address: [REDACTED]@BTINTERNET.COM

Reviews
Proclene Limited

Phone: 0800 488 0117

email: reviews@proclene.com
www.proclene.com

Have you used a carpet cleaning company previously?
 Yes / NO

How have we compared? Much Worse Worse Same Better Much Better

								✓	

Why the above?
 VERY PROFESSIONAL

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

How happy would you be to recommend us to family & friends?
 Definitely Not If they Ask Definitely Shout loudly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?
 Definitely Not Maybe Definitely Only You

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

What could we change to make your experience with us better?
 NONE

Why did you choose us?
 Google Reviews + honest about staining on carpet with me over the phone

Did we give an honest indication of results that could be expected?
 YES

What would you like to say, to our potential customers?
 FANTASTIC
 BETTER RESULT
 THAN EXPECTED
 Thankyou :)

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?
 CARPET LOOKS AMAZING

Can our potential customers contact you to confirm what you have written about us?
 YES / NO
 (circle your choice)