

Name: **GARBETT**

Address: **[REDACTED], STATION RD**

Town: **CHURCHDOWN**

City: **GLOS** Post Code: **GL3 [REDACTED]**

Date: **28/6/13**

Tel no: **01452 [REDACTED]**

email address: **[REDACTED]@blueyonder.co.uk**

Reviews  
Proclene Limited  
88 Longhorn Avenue  
Gloucester  
GL1 2BZ

Phone: 0800 488 0117  
Fax: 01452 303 612  
email: reviews@proclene.com  
www.proclene.com

Have you used a carpet cleaning company previously?  
**Yes / NO**

How have we compared? Much Worse Worse Same Better Much Better

Why the above?  
**TIME TAKEN + EXPLANATION GIVEN.**

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to family & friends?

Definitely Not If they Ask Definitely Recommend Highly Recommend

1/2/3/4/5/6/7/8/9/10/ **(10+)**

Would you use Proclene again?

Definitely Not Maybe Definitely Only Proclene

1/2/3/4/5/6/7/8/9/10/ **(10+)**

What could we change to make your experience with us better?

**N/A**

Why did you choose us?

**LOCAL, READ REVIEWS**

What would you like to say, to our potential customers?

**Recommend this company - results are good, much care was taken + explanations of treatment were detailed + clear. He spent time getting the result right.**

(if you require more space please write on back of form)  
Thank you for taking the time to fill in this review

Did we give an honest indication of results that could be expected?

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

Why the above?

**Phoned back when said he would**

Why the above?

**looks good!**

Can our potential customers contact you to confirm what you have written about us?

**YES / NO**  
(circle your choice)