

Customer Review Form



Date: 11th April 2013
Name: Mr R [redacted]
Address: [redacted] Bridge Mead
Town: Ebbley, Stroud
City: [redacted] Post Code: GL5 [redacted]
Tel: 01453 [redacted] 15
Email: [redacted]

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

How did you hear about us?

<input type="checkbox"/> Referred	<input type="checkbox"/> The Sun
<input checked="" type="checkbox"/> Yell	<input type="checkbox"/> Scoot
<input type="checkbox"/> Google	<input type="checkbox"/> This Is
<input type="checkbox"/> Yahoo	<input type="checkbox"/> Other _____

Search Term Used?.....

Have you used a carpet cleaning company previously

Yes NO

How have we compared?

Worse. About the Same. Better. Much Better.

What was the last company you used?

Can't remember!

Would you recommend us to friends & family?
If not please state where we failed.

Yes

Would you use us again?
If not please state where we failed.

Yes

What would you like to say, to our potential customers?

Good, professional service.

(If you require more space please write on back of form)

What service/s did we carry out?

<input checked="" type="checkbox"/> Carpet Cleaning
<input checked="" type="checkbox"/> Upholstery Cleaning - Fabric
<input type="checkbox"/> Upholstery Cleaning - Leather
<input type="checkbox"/> Upholstery Cleaning - Antique
<input type="checkbox"/> Mattress Cleaning
<input type="checkbox"/> Curtain Cleaning
<input type="checkbox"/> Stain Protection
<input checked="" type="checkbox"/> Rug Cleaning
<input type="checkbox"/> End of Tenancy Cleaning

Why did you choose us?

Competitive quote.

Did we give a clear indication of results that could be expected?

Yes

How was our customer service?

<input type="checkbox"/> Very Bad
<input type="checkbox"/> Bad
<input type="checkbox"/> Poor
<input type="checkbox"/> OK
<input type="checkbox"/> Fair
<input type="checkbox"/> Good
<input checked="" type="checkbox"/> Very Good
<input type="checkbox"/> Excellent
<input type="checkbox"/> Outstanding

why the above?

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What do you think about the finished results?

<input type="checkbox"/> Very Bad
<input type="checkbox"/> Bad
<input type="checkbox"/> Poor
<input type="checkbox"/> OK
<input type="checkbox"/> Fair
<input type="checkbox"/> Good
<input checked="" type="checkbox"/> Very Good
<input type="checkbox"/> Excellent
<input type="checkbox"/> Outstanding

why the above?

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Can our potential customers contact you to confirm what you have written about us?

YES NO
(circle your choice)