

Date: 09th APRIL 2013

Name: EMMA [REDACTED]

Address: BAREWELL FLAT, [REDACTED] WEST MALL

Town: CLIFTON

City: BRISTOL Post Code: BS8 [REDACTED]

Tel: 0773 [REDACTED] 9

Email: [REDACTED] hon@gmail.com

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

How did you hear about us?

Referred The Sun
 Yell Scoot
 Google This Is
 Yahoo Other

Search Term Used? Carpet Cleaning Services Bristol

Have you used a carpet cleaning company previously

Yes NO

How have we compared?

Worse. About the Same. Better. Much Better.

What was the last company you used?

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 End of Tenancy Cleaning

**Would you recommend us to friends & family?
If not please state where we failed.**

YES

**Would you use us again?
If not please state where we failed.**

YES

Why did you choose us?

What would you like to say, to our potential customers?

Very helpful

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected?

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

.....

.....

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

.....

.....

Can our potential customers contact you to confirm what you have written about us?

YES NO
(circle your choice)